



SEWP Mission Statement

As an established and agile leader in the Federal Acquisition Community, the SEWP Program Office manages a suite of government-wide IT product solution contracts that provide NASA and all Federal Agencies with timely access to mission critical technologies.

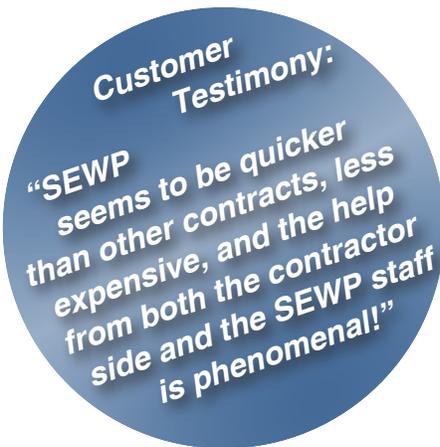
The Program provides best value and cost savings for the Federal Government and American taxpayer through innovative procurement tools and processes; premier customer service and outreach; and advocacy of competition and cooperation with industry.

SEWP Accomplishments

New Quote Request Tool released in August:

Training Video Available Online

The new Quote Request Tool (QRT) went live on August 17th, 2012 and has proven to be a successful enhancement to SEWP's online tool set. Many of the enhancements were gathered from suggestions that have been provided at SEWP Trainings. The new tool provides a host of new functionalities; most notably users can now save a draft and/or create a delivery order directly from quotes received. The QRT login page provides a listing of the various improvements and a video that walks users through the new tool.



ASRC Primus Achieves CMMI Level 2 Certification

The team that supports SEWP, Software Development and IT Infrastructure, achieved Capability Maturity Model Integration (CMMI) Level 2 Certification in July 2012. The entire process took the team 18 months to complete. The certification helped streamline many internal SEWP processes as well as improve documentation of those processes.

Five-Year Recertification

May 2012 marked the five-year anniversary of the SEWP IV Contracts. FAR Part 19.301-2 requires that any businesses who have been awarded contracts of 5 years or longer, including options, need to recertify their business size. Effective May 1, 2012, the following SEWP IV Contract Holders' business size changed from "small" to "other than small":

- Group B – MicroTech LLC
- Group C – ImmixGroup
- Group C – Intelligent Decisions
- Group C – Technica Corporation
- Group D - ImmixGroup

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SEWP Outreach



Vision Statement

SEWP will solidify its reputation as an innovative, customer-focused program as it seamlessly transitions to SEWP V and will be a visible, leading contributor to NASA and the Federal IT Acquisition Community.



SEWP Symposium 2013

SEWP is planning to host their annual SEWP Symposium but there is currently no information available on exact dates. The event will be held in Washington DC and will be open to all agencies. Keep an eye on the SEWP website for more information.

Two Upcoming SEWP Trainings in Washington DC

SEWP will be providing two free training sessions on December 10, 2012 at the Washington Court Hotel. Registration for these trainings is currently available on the SEWP website. If you are unable to attend on December 10th, SEWP will also be providing training each Day at the FOSE Expo at the DC Convention Center. The dates for FOSE are May 14-16.

Interested in SEWP V?

All information regarding SEWP V can be located on the SEWP V Webpage (<https://www.sewp.nasa.gov/sewpv/>) and on Fedbizopps.gov. In order to register for all SEWP V announcements please send an email to sewpv@sewp.nasa.gov and you will be notified when new information is available. More information is available here: <http://www.sewp.nasa.gov/sewpv/>

Featured FAQs

Q: How can I find out what products are currently on the contract?

A: The SEWP Website – www.sewp.nasa.gov – is directly tied into the Contract Database of Record. There are currently over 2 million line items. The products are updated daily based on customer requests. Because of the dynamic nature of the SEWP catalog, the only way to determine what is available through SEWP is to utilize the on-line Quote Request tool.

Q: I'm having trouble reaching a contract holder, what should I do?

A: Each Contract Holder has a non-sales Program Manager who is responsible for ensuring the customer satisfaction of each SEWP user. Contact information for each contract holder can be found on the SEWP website by clicking 'Program Managers' under the Contract Holders tab. When you send the Program Manager an email, be sure to copy the SEWP office using help@sewp.nasa.gov. This ensures that the SEWP office is aware of your issue and can track it all the way to resolution.

SEWP Celebrates!



Cutting the Ribbon: SEWP's Office Expansion

In June of 2012, the SEWP Office held a Ribbon Cutting Ceremony to announce the expansion of the SEWP Suite. Under construction for nearly one year, the new office space provides

SEWP with adequate space to accommodate recently hired staff. Michael Boland, SEWP Project Coordinator, spearheaded the renovation of the suite.

"The space gives our employees and guests a professional, collaborative environment and also provides us with some additional meeting space since we previously had one large conference room," Boland added.



SEWP Staff Celebrate Fiscal Year End with Special Activities

After the dust settled in October, the SEWP Customer Service staff had depleted an almost never-ending supply of orders to help the SEWP program exceed \$2.1 Billion for FY12. The end-of-year spike in orders occurs earlier and earlier each year – this year we noticed in late July, it started to get very busy. SEWP processed more than 22,000 orders last year with an average dollar value of almost 96K. Throughout the month of September, the SEWP customer service team worked into the evenings and on weekends processing orders, answering phone calls and responding to

inquiries. To help alleviate the stress, the SEWP staff participated in Friday themed luncheons, which brought some joy around the office and provided some comic relief for everyone.

Key SEWP Web Tools:

- Quote Request Tool
- Quote Verification Tool
- Manufacturer Look-up Tool



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SEWP IS AT YOUR SERVICE:

SEWP Office hours:
Monday - Friday
7:30 AM – 6 PM EST

Contact Us:
Live Online Chat

Email:
help@sewp.nasa.gov

Helpline:
301-286-1478

Or Visit Our Website:
www.sewp.nasa.gov

Where's SEWP? Upcoming Events and Conferences

Event	Date	Location	Information
DC Metro SEWP Training	12/10/12	Washington, DC	www.sewp.nasa.gov
AFCEA West Conference	1/29 - 2/1/13	San Diego, CA	www.afcea.org/events/west/13
NCMA Aerospace and Defense Conference	3/14 - 3/15/13	San Diego, CA	www.ncmahq.org/Events
AFCEA TechNet Southwest	3/19 - 3/22/13	Tucson, AZ	www.afcea.org/events
GITEC Annual Conference	4/28 - 4/30/13	Baltimore, MD	www.gitec.org
FOSE Conference	5/14 - 5/16/13	Washington, DC	www.fose.com/Events/2013
GSA Expo	05/14 - 05/16/13	Orlando, FL	
AFCEA TechNet East	5/14 - 5/16/13	Virginia Beach, VA	www.afcea.org/events
NCMA World Congress	6/21 - 6/24/13	Pasadena, CA	
NASA SDVOSB Industry Day - GSFC	8/13/13	Greenbelt, MD	



*SEWP Wishes All
Customers and Contract Holders
a Happy and Safe Holiday Season!*