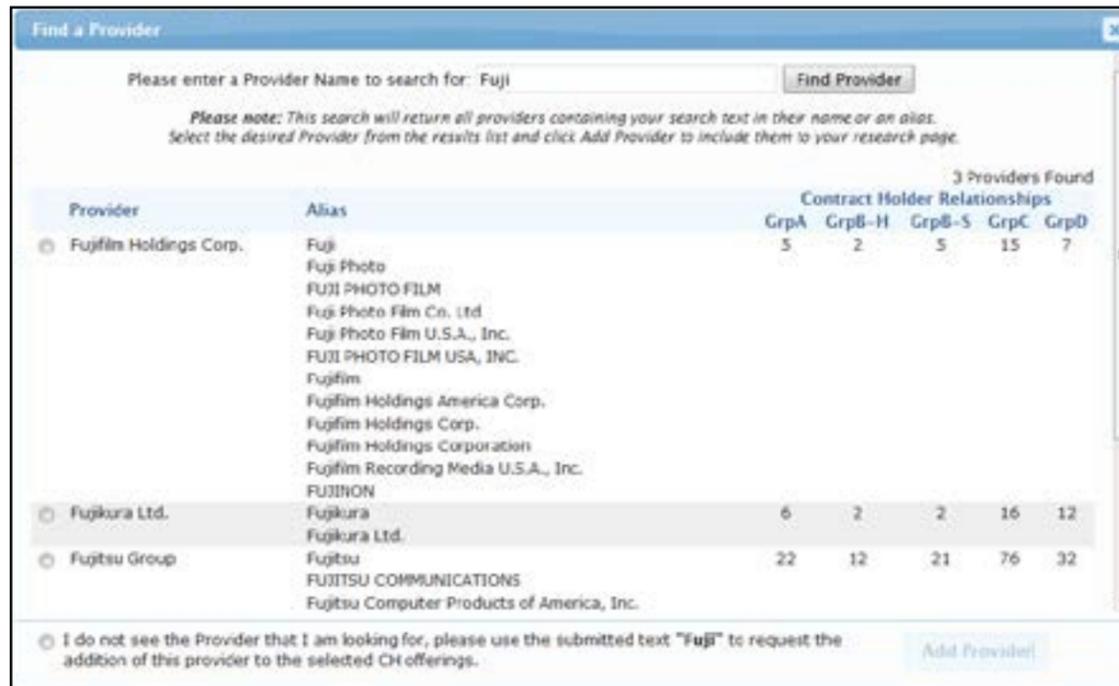




NEW Market Research Tool (MRT)

The Market Research Tool (MRT) allows you to perform a search by product or provider to assess the availability of items offered by Contract Holder (Groups) on SEWP, to request the addition of providers and products to the contracts, and to generate an email RFI to SEWP Contract Holders. To get started, please review the MRT Quick Reference Guide, found in the 'Forms and Documents' section of the Customer Support Center.



NEW GSS Catalog Tool

The GSS Catalog Tool offers pre-configured/pre-competed Desktops and Laptops, available for your agency's comparison and purchasing, through a simplified Government-wide Strategic Solutions (GSS) procurement process. More information about GSS is available at sewp.nasa.gov/strategic_solutions.shtml. For questions or assistance with GSS purchasing through NASA SEWP, or to find out more about setting up a Purchase Catalog for your own Agency, please contact SEWP Customer Care at 301-286-1478 or help@sewp.nasa.gov. To get started, please review the GSS Catalog Quick Reference Guide, found in the 'Forms and Documents' section of the Customer Support Center.

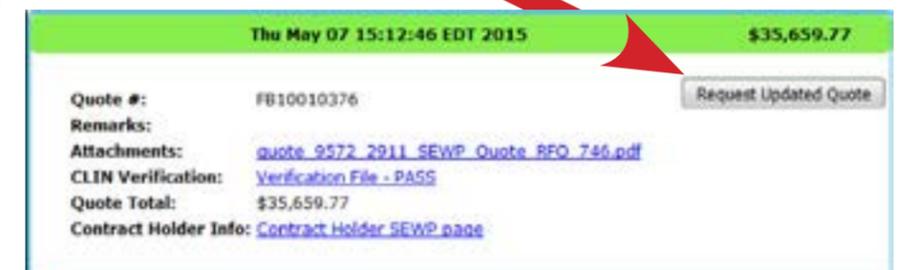


NEW QRT Feature - Request Updated Quotes

The SEWP Quote Request Tool (QRT) now provides customers with a simple and preferred method to request an updated quote directly in the QRT, from one or more Contract Holders of their choice. Upon receipt of the request, Contract Holders should provide the quote within one business day.

To request an updated quote, perform the following steps:

1. After the request period has ended, log into the [Quote Request Tool \(QRT\)](#).
2. From your RFQs displayed, click the 'Action' dropdown menu alongside the desired RFQ and select 'Quotes' to display the quotes provided by the Contract Holders.
3. Click the '**Request Updated Quote**' button, found next to the desired Contract Holder's quote and a pop-up box will appear.
4. Within the pop-up box, provide a reason for the request and click the 'Request Updated Quote' button to send to the request to the Contract Holder.



SEWP IS AT YOUR SERVICE

SEWP Office hours:
Monday - Friday
7:30 AM – 6 PM EST
www.sewp.nasa.gov

Contact Us:
help@sewp.nasa.gov
Helpline: 301-286-1478
Live Chat www.sewp.nasa.gov

Submit Orders To:
sewporders@sewp.nasa.gov
301-286-0317 (fax)



