



Solutions for Enterprise-Wide Procurement VI (SEWP VI)

AbilityOne Subcontracting Requirements

Agenda

- Overview of the AbilityOne Program
- AbilityOne Network's Capabilities
- AbilityOne Subcontracting Requirements
- Finding an AbilityOne Subcontractor
- AbilityOne Data Reporting

AbilityOne Program Mission

Mission

To tap America's underutilized workforce of individuals who are blind or have significant disabilities to deliver high-quality, mission-essential products and services to Federal agencies in quality employment opportunities.

Vision

Remain a trusted source of supply and services for Federal agencies while creating quality employment opportunities across all economic sectors for people who are blind or have significant disabilities.

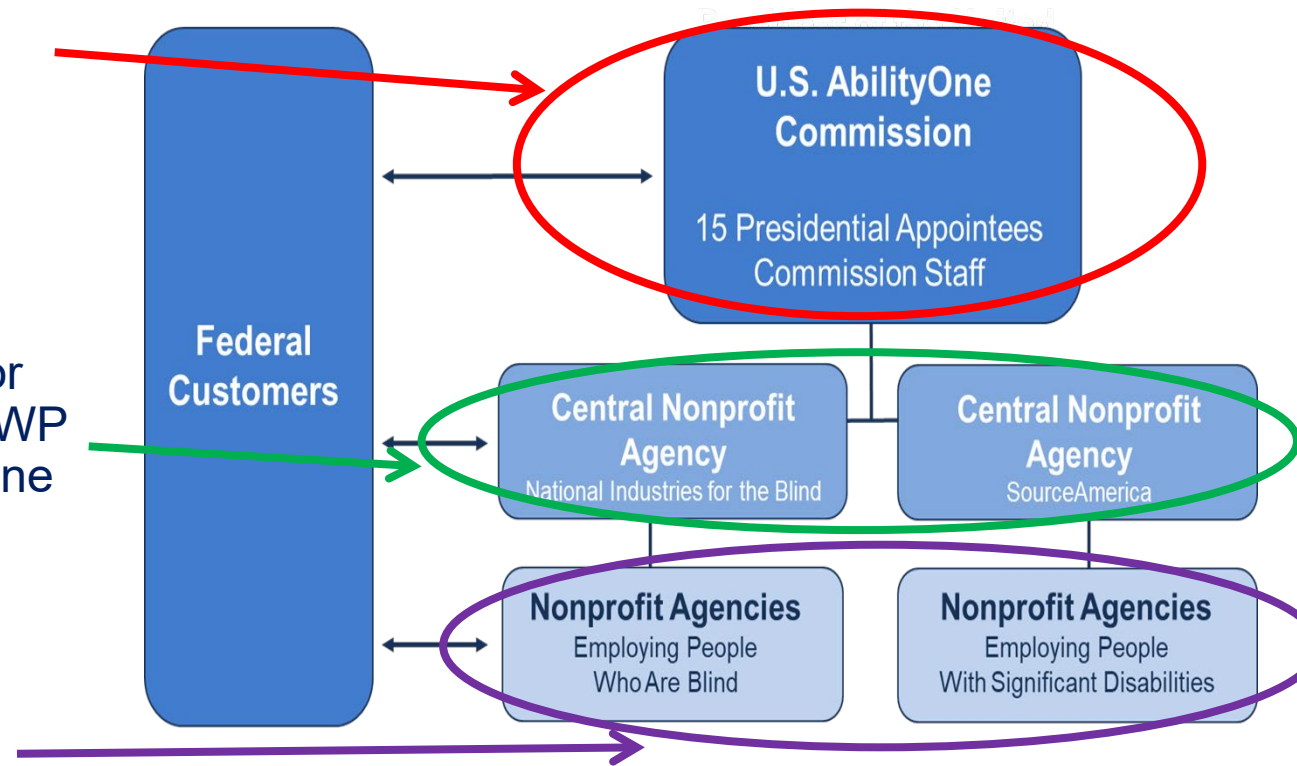


AbilityOne Program

- Creates private sector jobs in every state – **41,000 Americans with disabilities** –FY 2025
- Brings approximately **2,800 veterans and wounded warriors** into the U.S. labor force
- **Strengthens national security**, military readiness, and defense industrial base with Made in USA products and services
- Through the AbilityOne Program, which uses the power of Federal contracting, people who are blind or have significant disabilities can earn wages, participate in their communities, and market their AbilityOne-learned skills into other public and private sector jobs.
- Delivers mission-essential products and services to Federal agencies
- **1,000+ locations, representing 40 government agencies**, in all 50 states, Guam, and Puerto Rico
- Americans with disabilities historically have the **lowest employment rate of any segment of U.S. society**.

AbilityOne Program Structure

- The U.S. AbilityOne Commission is the independent Federal agency that oversees the AbilityOne Program.
- Two Central Nonprofit Agencies (CNAs) have been designated by the Commission to help administer the program – National Industries for the Blind (NIB) and SourceAmerica (NASA SEWP VI Primes work with CNAs to establish AbilityOne subcontracts with NPAs).
- AbilityOne NPAs associated with NIB and SourceAmerica employ people with disabilities and perform on contracts.





AbilityOne Network's Capabilities to Support NASA SEWP VI

Comprehensive IT-Related Products and Support

- A comprehensive range of high-quality, compliant Information, Technology, Communication, and Audio-Visual Solutions specifically tailored for SEWP VI, Category A :
- **Computer Storage Device Manufacturing**, including support for:
 - **Hardware:** Computer devices, storage systems, and networking equipment.
 - **Specialized Tech:** Imaging, AV technologies, security systems, and sensor devices.
 - **Lifecycle Services:** Installation, maintenance, and warranty support.

IT Services

- **Software Development & Software Quality Testing and Integration**
 - Creating new software programs and providing resources for quality assurance, such as establishing and maintaining test data, testing the software features, monitoring automated tests, and documenting and tracking problems and errors.
- **Data Management Services**
 - Involves setting up database tables, administering database functionality, monitoring database systems, and assisting in the modification of the tools and underlying databases to maintain operational effectiveness.
- **System Administration & Network Administration**
 - Ensures that computer systems are functioning and meet the needs of the organization by supporting, troubleshooting, and maintaining workstations, servers, cloud-based applications, and networks.
- **Accessibility Services**
 - Ensures that individuals with disabilities have equal or comparable access and use of information and data compared to those without a recognized disability to Information and Communication Technology (ICT), information technology and other equipment, systems, technologies, or processes.

Contact Center and Help Desk Services

Services Capabilities:

- End User: Help Desk Tier 1-2
- Omnichannel support across voice, email, chat
- Customer data entry and database support
- Customer outreach and satisfaction surveys, Back-office support and administrative activities
- Automated Call Distribution (ACD) system and Interactive Voice Response (IVR) Consumer Service Center, 24x7x365 secured facilities
- Design, code, and test software applications for recording calls
- Accreditations such as ISO and Help Desk Institute
- Bilingual and multilingual support service through interpreter services supporting 200+ languages

AbilityOne Authorized Providers Perform Under Multiple Labor Categories

- Help Desk Specialist I
- Computer Operators I, II
- Systems Analyst
- System Administrator I, II
- Network Support Specialist I, II
- Database Administrator I, II
- Business Analyst I, II
- Quality Assurance Analyst I, II, III, IV, V
- Technical Writer I
- Programmer Analyst I
- Computer Operators I, II
- Quality Assurance Software Tester
- Inbound/Outbound Customer Service Representative (CSR) / Agent
- Supervisor / Call Center Supervisor
- Customer Experience Advisor / Champion
- Administrative Assistance
- Audio and Video Technicians



AbilityOne Subcontracting Requirements

AbilityOne Subcontracting Requirements under NASA SEWP VI

All Contractors competing for and awarded a SEWP contract under these NAICS codes and Product Service Codes (PSC) must use AbilityOne nonprofit organizations as Subcontractors on orders using any of the referenced NAICS codes and PSCs.

Subcontracting requirement: 2% of the overall contract value under only these NAICS/PSC codes:

NAICS	PSC Code
518210 Computing Infrastructure Providers, Data Processing, Web Hosting, and Related Services	D321 – IT and Telecom – Help Desk
541512 Computer Systems Design Services	DE01 - IT and Telecom – End User as a Service: Help Desk; Tier 1-2, Workspace, Print, Productivity Tools (Labor)
541513 Computer Facilities Management Services	DE10 - IT and Telecom – End User as a Service: Help Desk; Tier 1-2, Workspace, Print, Productivity Tools
541519 Other Computer Related Services	7E20 - IT and Telecom – End User as a Service: Help Desk; Tier 1-2, Workspace, Print, Productivity Tools (HW/Perpetual SW)
334112 Computer Storage Devices	

Finding an AbilityOne Subcontractor

- When you identify a task order that falls under the five (5) NAICS and four (4) PSC Codes required for AbilityOne participation and you wish to pursue it, you will email the Task Order and any accompanying documents to:

SEWP6TO@contraqer.com

- You will receive an email confirmation of receipt from our Task Order Management System (TOMS).
- Please include the NAICS/PSC Code(s), and Statement of Work (SOW.)
- We will match your requirements to the network of SEWP VI AbilityOne federal contractors and send you a “short list” of contractors that match with your request.

Finding an AbilityOne Subcontractor (cont.)

- You will talk with any or all AbilityOne federal contractors listed. The subcontracting agreement will be negotiated directly between you as the Contract Holder and the AbilityOne federal subcontractor as you would with any other vendor/subcontractor.
- A list of all AbilityOne federal contractors in the SEWP VI Pool is available by request from SourceAmerica and NIB.
- AbilityOne subcontracting requirements will need to be performed by good-standing NPA's and not by their commercial subsidiaries or non-AbilityOne NPAs.

Reporting and Recognition

- The contractor shall provide written notification to the SEWP Contracting Officer and the AbilityOne Program identifying the percentage of the total dollar obligated under AbilityOne. The notification shall identify best efforts made towards achieving the AbilityOne requirement and, if applicable, any rationale for failure to meet the requirement.

Submission Frequency: Every 12 months

Distribution:

- SEWP Contracting Officers: gsfc-dl-sewp-space@mail.nasa.gov
 - AbilityOne Program: primecontractor@abilityone.org
- Sending the task orders to the TOM System is important for your company to receive credit for the work you are performing with the AbilityOne Program.
 - The dollars spent and DFTEs/FTEs utilized on the task order is tracked by SourceAmerica and NIB and reported back to the federal agency issuing the task order and to NASA.
 - **Note: Refer to your contract for any specific reporting required from you as the Contract Holder.**

Attachment H: Saving the Best for Last!

If you will be submitting task orders under the five (5) NALCS and four (4) PSC Codes designated for AbilityOne, as part of your contract, you will sign a Letter of Agreement-Attachment H countersigned by one of the two Central Nonprofit Agencies under the AbilityOne Program.

Points of Contact-NIB

National Industries for the Blind(NIB)

- Dean Simmonds, Program Manager/Services
PH: 703-310-0574; EM: dsimmonds@nib.org
- Shelley Foust, Director, Channel Management/Products,
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Points of Contact-SourceAmerica

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